



## AU BONHEUR DES CHIENS

### GENERAL CONDITIONS OF SALE

#### **PREAMBLE**

Au Bonheur des Chiens offers education, sports, daycare and dog boarding activities at the Nature Envies farm. The present general conditions of sale apply to the Au Bonheur des Chiens boarding and daycare.

Au Bonheur des Chiens commits itself to house, feed and take care of the animals that have been entrusted to it. The boarding kennel ensures the comfort of the animal in boarding in the strict respect of the rules of hygiene fixed by the conditions of guarding and detention of the pets.

#### **ARTICLE 1 : SANITARY CONDITIONS**

Only dogs that are up to date with their vaccinations (more than 8 days old and less than one year old) against distemper, Parvovirus, Rabies, Rubarth's Hepatitis, Leptospirosis and kennel cough are admitted.) Pet owners must provide a phone number where they can be reached in case of emergency. If the dog has an identification chip, the card must also be given to the boarding house upon arrival.

The health booklet must be given to the boarding house at the entrance of the dog and will remain there during the stay. In case of any breach of these rules, the boarding house cannot be held responsible in case of runaway, illness or death of the animal.

The owner of the animal must provide an anti-parasite treatment on arrival so that it is applied on the day of entry by the boarding house. In case of omission, a treatment will be applied by the pension at the expense of the owner. The animals must have undergone an internal deworming (deworming) and external (fleas and ticks) before entering the pension. The boarding company declines any responsibility if the animal has parasites after the stay in boarding, which would be due to the fact that the treatment carried out would not have been effective. If a parasitic condition is found to be detrimental to the good hygiene of the boarding, or a health problem, the animal will undergo a disinfection or a veterinary visit at the owner's expense.

Au Bonheur des Chiens is not responsible for any disease or epidemic that may occur during the animal's stay.



## **ARTICLE 2 : CONDITION OF ACCEPTANCE OR REFUSAL OF THE ANIMAL**

Before the entry in pension, an appointment of pre visit is taken in agreement with the owner. This is to allow a visit of the boarding and a contact with the animal. During this appointment, an evaluation of behavior and an interview with the owner are carried out in order to collect the necessary information for the good progress of the animal's stay.

Our clients agree to inform us of any risks that their dogs may present in all areas, particularly in terms of character and physiology (aggressiveness, running away, illness). We disclaim any responsibility if the information given by the owner at the time of the custody of his dog proved to be incomplete or inaccurate.

Females in heat are not admitted and the owners of non-sterilized females must stipulate the date of the last heat on the day of the entry in pension of these.

Au Bonheur des Chiens reserves the right to refuse the entry of an animal which would prove to be sick, contagious or dangerous.

## **ARTICLE 3 : DISEASES AND ACCIDENTS**

The owner commits himself to communicate, on a sheet of paper attached to the present, any health problems, character problems or veterinary treatments specific to his animal. The medical treatment will also be provided in writing with the medication attached and clearly identified (veterinary prescription attached). The cost of renewing medication, if provided in insufficient quantities, will be added to the boarding fee.

If the dog is suffering from a serious pathology (cardiac...) that could lead to death during his stay at the boarding kennel, the owner discharges Au Bonheur des Chiens from any responsibility.

In case of illness, accident or injury of the animal during the stay in the establishment, the owner authorizes Au Bonheur des Chiens to proceed with the care deemed necessary by the animal's veterinarian, to have this veterinarian intervene or, to have a surgical act performed with anesthesia if necessary. The totality of the expenses resulting from this care and the possible displacements are exclusively the responsibility of the owner.

Au Bonheur des Chiens proposes a free boarding. The owner accepts that his companion is set free in the company of other dogs and the potential risks that may result (scratches, bites, injuries). The responsibility of the boarding house cannot be engaged in case of runaway, disease or death of the animal.



The responsibility of Au Bonheur des Chiens can only be engaged in the case of characterized fault on its part and duly proved, the pension being held only of an obligation of means. The animal is presumed to be taken back by the owner in good condition at the end of his stay in the boarding house, any complaint must, under penalty of inadmissibility, be the object of express and detailed reserves at the time of the animal's return.

#### **ARTICLE 4 : DEATH OF THE ANIMAL**

In case of death of the animal during the stay, this one will be given to the veterinary surgeon who will ensure the conservation at the expense of the owners until their decision on the fate reserved for the corpse of the animal, subject to the rules of hygiene in force.

#### **ARTICLE 5 : PERSONAL OBJECTS**

Au Bonheur des Chiens accepts personal objects (toys, carpets, bowls) but declines any responsibility in case of damage.

#### **ARTICLE 6 : FOOD**

To avoid any intestinal problems, it is advised to provide the dog's food. In case of insufficient food, the boarding house will feed the dog with its own croquettes. Every resident will receive a daily meal corresponding to the recommendations of his owner.

#### **ARTICLE 7 : PRICES**

The price of the stay is calculated per night. The boarding fees are to be paid at the time of the animal's arrival. The nights of pension are counted from the day of deposit until the last night spent before the departure of the animal by respecting the schedules of opening and closing.

#### **ARTICLE 8 : OPENING HOURS**

The pension is open 7 days a week from 8 am to 7 pm. The visits, the reception and the departures of your companions are done exclusively on appointment on these time slots.

The owner commits himself to pick up his dog on the date indicated at the time of arrival. In the event that the dog cannot be picked up from the boarding facility on the scheduled date, the owner agrees to notify Au Bonheur des Chiens as soon as possible before the departure date. The pension will continue to be insured. The boarding fees will be deducted until the day of the effective return of the animal. If the animal is not picked up on the date of departure, Au Bonheur des Chiens can, 8 days after the delivery of a registered letter of notice, deposit the animal in the shelter and collect the sums due. Legal proceedings will be taken against the owner.



#### **ARTICLE 9 : RIGHT TO THE IMAGE**

With your agreement, your dog may be photographed or filmed during his stay, this content may be published on social networks.

**DONE IN RABAT, ON**

**SIGNATURE :**